Initial response on behalf of Madison Restaurant Limited (the licence holder) to the application by the City of London Police for a review of the premises licence for Madison, One New Change,

London EC4

- 1. The premises known as Madison were acquired by D&D London Limited (D&D) in May 2014 and traded under the premises licence held by Madison Restaurant Limited since that time.
- 2. D&D is a well-known operator of high quality bar/restaurant and food led venues worldwide with a high concentration of its estate located in London. In the City of London D&D operates premises such as Coq D'Argent at 1 Poultry, the Paternoster Chop House in Paternoster Square, Restaurant Sauterelle at Royal Exchange and The Old Bengal Warehouse in New Street.
- 3. The calibre of its management teams is of the highest importance to D&D and significant emphasis is placed upon regulatory compliance at all of its premises together with good operating relationships with business and residential neighbours.
- 4. In consequence, D&D premises have traded without giving rise to major concerns on the part of responsible authorities and no D&D premises has ever been the subject of review proceedings to date.
- 5. The circumstances giving rise to this review were first drawn to the attention of D&D at senior level upon service of the review papers on 28th November 2016. Since that time the company has been in the process of conducting a thorough investigation of its previous management practices at Madison since acquiring the premises in 2014.
- 6. Particular focus has been placed upon the manner in which the premises have been marketed, its mix of clientele and the extent to which management has conducted the premises to the standard expected by D&D. There has also been ongoing and fruitful liaison with the landlords of One New Change who have recognised significant improvements in the operation of Madison recently.
- 7. Once that investigation has been concluded and following a meeting with the City of London police in early January 2017 it is proposed to submit detailed representations concerning the implementation of certain managerial and operational changes at Madison to ensure that the premises trade to the same high standards of compliance that all D&D premises have historically achieved.